

Time	Type	To	Details
12/05/2022 11:19 AM	text	customer	Please respond directly to this message with the photos!
12/04/2022 9:46 PM	text	Snapshot	I have some photos I'm not sure how or where to send them
10/31/2022 2:34 PM	Email Sent	statefamclaims@statefarm.com	Please contact TERRY VANOVER with other means to obtain an estimate. The customer has not submitted photos of their vehicle's damage. If TERRY VANOVER decides to continue with a virtual appraisal please reply to this email and we can re-engage with the customer.
10/31/2022 2:34 PM	text	customer	This is a reminder from the Appraisal Team to submit photos of your vehicle today so that we can complete your estimate as soon as possible. Thanks!
10/28/2022 5:49 PM	text	Snapshot	I should be home next week ok
10/28/2022 9:40 AM	phone	customer	VO in the hospital will send photos when they're discharged. Setting follow up.
10/28/2022 9:40 AM	text	customer	Thank you for the update. We look forward to receiving your photos when you've recovered and you're able to send them. Thank you!
10/28/2022 7:02 AM	text	customer	Hi! State Farm appraisal team here. Please remember to submit your vehicle photos as soon as possible. You can reply to this message with the photos.
10/27/2022 4:35 PM	text	Snapshot	I'm so sorry but I'm in the hospital right now as soon as I get home I'll get this done ok sorry
10/27/2022 4:30 PM	text	customer	Appraisal Team here! Please reply with a photo of your VIN, Model #, Odometer (if applicable), 4 Corners, and photos documenting all damage.Thanks!
10/27/2022 4:30 PM	phone	customer	OBC 3047198685 LVM w/CB# and Claim# to obtain photos
10/26/2022 7:02 AM	text	customer	Hi! State Farm appraisal team here. Please remember to submit your vehicle photos as soon as possible. You can reply to this message with the photos.
10/25/2022 7:02 AM	text	customer	Hi! State Farm appraisal team here. Please remember to submit your vehicle photos as soon as possible. You can reply to this message with the photos.
10/24/2022 12:18 PM	phone	customer	OBC 3046828685 SW Terry RV is located at home MOI text unsure of time frame Cust will submit photos via text no SOC f/U with cust in a couple of days she needs to find someone to take the photos
10/24/2022 12:15 PM	phone	customer	OBC 3047198685 LVM w/CB# and Claim# to obtain photos
10/24/2022 12:14 PM	text	customer	If you have any questions, please respond to this message or call us back at 309-423-3410.
10/24/2022 12:14 PM	text	customer	Appraisal Team here! Please reply with a photo of your VIN, Model #, Odometer (if applicable), 4 Corners, and photos documenting all damage.Thanks!
10/21/2022 7:04 AM	phone	customer	Left a V/M 3047198685
10/21/2022 7:03 AM	text	customer	Please send your photos 2-3 at a time. Thanks!
10/21/2022 7:03 AM	text	customer	Appraisal Team here! Please reply with a photo of your VIN, Model #, Odometer (if applicable), 4 Corners, and photos documenting all damage.Thanks!